



MELROSE MANOR

BY AURIA SENIOR LIVING

MELROSE MANOR NEWS

DECEMBER

2020

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DEAR Residents

WELCOME TO THE SECOND EDITION OF OUR MELROSE MANOR NEWSLETTER.

2020 has been a year of change. We had to change the way we communicate with our families, change the way we greet each other, and we had to go without seeing those dearest to us for extended periods, to mention just a few. Change is not always a negative, but for those who do not like change, the new normal will take some getting used to. One (big) change we know you will enjoy will be the “new” Melrose Manor.



Over the last couple of months, you have had to endure noise and dust as the contractors focused on getting Melrose Manor ready for us. I thank you for your never-ending patience during this time: I know it could not have been easy.

The end of the renovations are near, and we are on track to fully open all new areas of Melrose Manor to you. Recently you have been able to see some of the fruits of our labour as we opened up our new entrance, concierge, admin area, coffee shop (temporary dining room), cinema and wellness centre.

One last push and we will soon be there!

Warm regards,
Martin Greyling
General Manager

THE MELROSE MANOR

Team

GETTING TO KNOW...



MIKA

Ambrose

COMMUNITY MANAGER

Mika was born in Johannesburg to Israeli parents and has an older brother. She matriculated at King David Linksfield, before going on to study Occupational Therapy at Wits Medical School. She completed her community service at Baragwanath Hospital, working with both children and adults. Mika then joined the Chevrah Kadisha as an OT in the adult psychiatric field before getting more involved in project management for their medical department. Whilst doing all of this, and in her first year of marriage, she returned to Wits Business School to do an MBA. Mika also completed a coaching course and she now coaches Wits MBA students.

Mika will be running the social and wellness programme at Melrose Manor to ensure all residents enjoy their best quality of life. Every single day.

In her spare time Mika enjoys walking her Italian Greyhound puppy in the park, reading a good book and has taken a recent (lockdown) interest in decorating cookies.



JOHANN

Nienaber

HEAD CHEF

Johann Nienaber joined us in August as Melrose Manor's Head Chef and has been working hard to get new menus in place, particularly for the imminent opening of Café Auria and our new Dining Room.

He started his career in 2000 after completing an apprenticeship with HTA School of Culinary Art. Working at delis, golf clubs, hotels, restaurants and conferencing venues, he advanced into senior positions very quickly.

Johann had the opportunity to compete in the Unilever Chef of the Year regional competition finals. And he says that the highlight of his journey so far was winning first place in a health care industry National Top Chef Competition. It got him promoted to Sector Chef within the health care industry and saw him overseeing several kitchens in South Africa and Botswana.

Johann adores being out in nature, so whenever he has time off, he heads off for a long hike or gets onto his mountain bike. He loves being at Melrose Manor and is in awe of the incredible building transformation that he has witnessed since joining in August.





Auria has an employee recognition initiative to identify team members who have made an extra effort with assistance, service and care to residents. Residents are encouraged to participate in helping us to identify Star Performers as we cultivate a culture of excellence and appreciation at Melrose Manor.

If you feel a team member made a notable effort, please email your nomination and a brief explanation to martin@auria.co.za

Each and every member of our team deserves to be acknowledged for their dedication, support and commitment, but we do have a few that we would like to nominate as our Star Performers and thank them for their valuable contributions.



PORTIA MBULI

Portia is one of our public area cleaners. She is amazing: always willing to go the extra distance and often without being asked. She is a jolly person who loves to laugh but always puts her work first.



JOLANE ABRAM SEETE

This is our General Assistant. When he is on shift, everyone notices. Cars in the parking gather dust as we are renovating but he never has to be asked to clean them as they are already done. Ask him to do anything, and he does it with a smile.



ANATHI LIBANDE

Anathi is a very dedicated waitress who is always willing to learn and grow, including helping out in the kitchen with prep whenever needed.



Gavin Muller and Mike Siteo

THE STORY OF MIKE THE TILE MASTER

I thought I would share the wonderful story of Mike Siteo, the founder and owner of a tiling business called "Mike The Tile Master".

I first met Mike back in 2010 when Barry Kaganson and myself were re-developing our first student building in Arcadia, Pretoria. Mike was the quiet, humble and friendly guy on site who always just got on with things. I soon noticed that of all the trades on site, tiling was never a problem and the work was always executed efficiently and professionally. I also noticed that Mike was extremely analytical by nature – never was a tile laid until Pythagoras' Theorem was adequately tested, much to the annoyance of the bricklaying teams. Back in the student housing days Mike basically worked alone and battled to make ends meet as we only required tilers for a couple of months of the year.

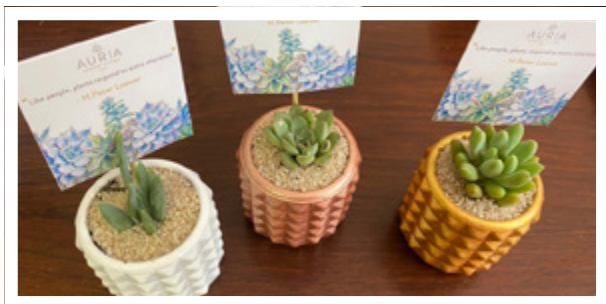
Fast forward 10 years, many student buildings, many garden villa and apartment renovations later, Mike still does all our tiling. With the redevelopment of San Sereno and Melrose Manor over the last few years, Mike has steadily grown his business and he now employs a team of 10 tilers on a full-time basis. Such is the success story of Mike, he has recently purchased his first bakkie which is a Mazda Double Cab so that he can safely get his teams to and from site and take on more work.

Mike's dedication and hard work is a genuine rag-to-riches story in the building trade. It is not often that a business name is truly representative of their product or service delivery offering, but Mike truly is The Tile Master and we would never consider using anyone else when it comes to tiling.

We at Auria are truly proud to be part of supporting small business, and as our senior living business grows we hope to be part of growing and supporting many more successful small businesses.

Gavin Muller
Auria Development Director

OUR COMMUNITY



Goody BAGS

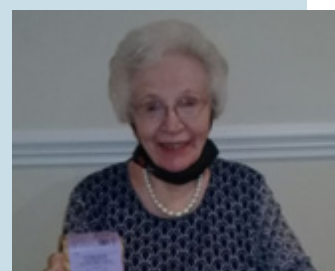
From March this year, the Auria Team had such fun coming up with ideas to surprise each and every resident on a weekly basis. We have tried to support small business wherever possible, as so many people have had their livelihoods affected by the repercussions of COVID-19. We have built some very special relationships by doing this. We really hope that your goody bags have been a source of joy each week!



BINGO

Our first bingo event took place in early December! Three games were played and our winners were: Fay Glauber, Katie Dimenstein and Ria Schoeman.

Bingo will be a regular, but small part of our exciting programme going forward - look out for details in Mika's weekly Social & Wellness Programme.



Two of our winners are pictured here, Katie Dimenstein on the left and Ria Schoeman on the right.

In November Pam Tobiansky celebrated her birthday with lots of sweet treats!



SOCIALISING OUTSIDE



Lily Isaacman, Bessie Mendelson and Elaine Judas.

CONSTRUCTION UPDATE



2020 has been a year wherein Melrose Manor residents have had to cope with not only the pandemic, but also had to endure major building renovations. To be honest, it has been a bit of a blur with all the construction issues we have had to manage, ranging from managing social distancing on site to employing construction COVID-19 Prefects and creating quiet periods due to noise, but somehow the builders have managed to soldier on and get the job done.

The real stars in this tiresome building process have been you, the residents of Melrose Manor. Your support, patience and understanding of the situation has been incredible, and we cannot thank you enough for the way in which you have embraced the process.

I'm pleased to report that although the builders lost two whole months due to lock down earlier this year, they are still on track to complete the renovation by mid-December 2020. So far, the following areas

have been completed – the Wellness Centre and Hair Salon, the Private Dining Room, the public toilets, the Cinema, the Activities Room, the Entrance Foyer, the Coffee Shop and the Administration Offices.

The last phase of the renovations which is currently under way includes the new Lounge, Dining Room and Bridge Club. Externally we are upgrading the pool to be a smaller heated pool with change rooms, and we are also adding pergolas, planter boxes and improved landscaping. The wheelchair ramp near the lifts is also being completely rebuilt to make it less steep, and once the ramp is complete, we will be able to open all areas to residents. We expect to be fully open by mid-December.

Thank you once again for your patience and understanding. We are certain you will enjoy the new Melrose Manor!

Gavin Muller
Auria Development Director

These images are renders that were created for Melrose Manor a year ago. Each of these areas is now complete, and we feel sure that every resident and visitor viewing these areas would be hard-pressed to spot any major difference between what we envisaged and what we built. Early next year we will be sure to do professional photo shoot to showcase our gorgeous new community to all of those family members who are based elsewhere and won't be able to come and view it for themselves.



OUR COMMUNITY

Entertainment

With the easing of lockdown restrictions, we have sought innovative ways to bring our residents together again in safe ways ensuring all COVID-19 protocols remain in place. Connecting with one another is essential for our community spirit, mental health and ensuring we find joy in every day.

NUTRITION WITH

Shani Cohen



Shani spoke to our Melrose Manor residents about her passion for food in November. As a registered dietitian, Shani applies the theory and skills she has developed during her academic and professional career to assess, diagnose and treat diet and nutrition related problems across all ages. Shani completed her Bachelor of Dietetics Degree at the University of Pretoria and furthered her studies with a Postgraduate in Diabetes through the University of South Wales. Shani chose the path of nutrition and dietetics because of her love for good food and cooking; and her innate interest in the human body and how the foods we eat plays such a critical role in how our bodies function and feel. Having worked at Chris Hani Baragwanath Academic Hospital for a number of years in the diabetic clinic and paediatric burns unit and now in private practice, Shani hopes to continue to contribute to South African society by translating nutrition science into easily understandable and practical information.

MOVIES

We are screening regular movies and documentaries in our stunning new hi-tech cinema. "My Octopus Teacher", "Enola Holmes" and "What Happened, Miss Simone" have been some of our latest screenings.

IT'S NEVER TOO LATE TO LIVE YOUR LIFE WITH LIGHT WITH

Sasha Star



Sasha, in her usual elegant way, perfectly matched our wallpaper on the day she came to talk!

Sasha Star worked in radio for over 6 years, before transitioning into international television and the world of global content creation. She chatted to Melrose Manor residents in our newly opened cinema in November. Her "driven" personality and love of film, music, literature, and food means that in spite of being in a wheelchair, she is often too busy to sit down. As she says: "It's never too late to live your life with light".

WORLD OSTEOPOROSIS DAY WITH JOANNA COETZEE



On World Osteoporosis Day, our senior Biokineticist, Joanna, hosted discussions to support and advise our team and our residents about the impact of Osteoporosis as well as preventative and management measures.



PARTIES

We have a few COVID-19 friendly events planned including a Hawaiian Party on 20 December where our Head Chef and his team will flex their culinary skills to bring us a yummy Hawaiian-themed lunch.

We will send out details of get-togethers and events well in advance as individual invitations and as part of the weekly Social & Wellness Programme.

SPRING MUSICAL CELEBRATION

BY GABBY KRUGER



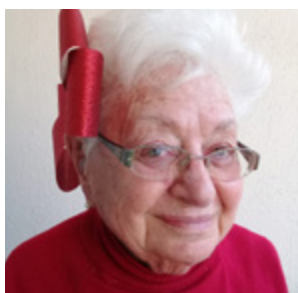
Tony Bentel

On the 4th September, after several days of cold weather, the clouds parted to reveal a clear blue sky and a beautiful, sunny day, just in time for our Spring Musical Celebration. In the early afternoon, our residents began filing excitedly into the newly renovated courtyard and took their seats, spaced 1,5 metres apart, waiting for the concert to begin. Tony Bentel, a regular and popular pianist at Melrose Manor, sat at his keyboard and filled the courtyard with a repertoire of popular melodies. Even though the masks covered the residents' smiles, the release of lockdown stress was tangible as everyone swayed and clapped to the music.

This was the first get-together we had been able to organise since lockdown started and it was not only a celebration of the beginning of Spring, but also the blossoming of a newly renovated Melrose Manor, which brings much excitement. Residents were all asked to wear brightly coloured clothing or decorated hats, and some really used their creativity at full capacity! As the 2-hour concert ended, the residents were treated to delicious, pre-packed refreshments, prepared by our Head Chef and his team.



Bessie Mendelson



Thelma Freidman

OUR COMMUNITY

KEEPING MINDS AND BODIES ACTIVE

Knitting

AT MELROSE MANOR

KNIT FOR
A CAUSE
WITH WARM
THE WORLD**BY HANNAH MILNER
WARM THE WORLD**

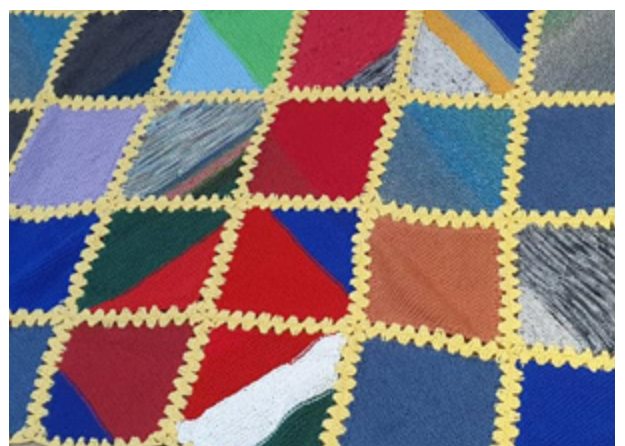
Warm The World is a non-profit organisation that places baskets of wool and knitting needles in the waiting rooms of doctors, dentists, lawyers, beauticians, hairdressers, school staff rooms and with knitting groups. People who are waiting knit a few rows of a square and the next client simply carries on until it is a square. We collect the finished squares and deliver them to previously unemployed women in Hillbrow, Alexandra and Soweto who are paid to sew them into beautiful, bright blankets ready to distribute to beneficiaries all over Gauteng, Limpopo and Mpumalanga.

With the help of our talented and dedicated knitters and sewing ladies, we have been able to spread the warmth when it was needed most this year. Blankets have been delivered to hospital patients, orphanages, rape crisis centres, waste pickers, impoverished communities and many other groups in need, and we support the Illovo CAN by providing blankets. Thank you to everyone at Melrose Manor who has continued knitting throughout the lockdown period. Keep knitting, sewing, crocheting and helping us warm the world one square at a time.

Melrose Manor's staff members and residents have continued to assist with knitting beautiful squares, helping to ensure that the Jewish Benevolent Society donates to Warm The World. Although it may be summer time, knitting throughout the year is the best way to ensure that we keep up with the huge demand for warm blankets when it gets cold.

If anyone is willing to donate wool, or knows anyone who would be willing to donate, please contact Annette Angel, a dedicated and committed member of our community who helps to drive the Melrose Manor teams to knit, knit, knit.

**PLEASE CONTACT ANNETTE ANGEL
ON 083 388 4934.**





EXERCISE WITH

JOANNA

Exercise is essential for our wellbeing: for our bodies and our minds. Keeping a regular schedule of movement going during lockdown has been a challenge, but Joanna Coetzee, our Biokineticist, and the rest of our Wellness Team, have created innovative opportunities to keep our residents moving.

Get-Fit exercises currently take place on Mondays, Wednesdays and Fridays from 10h00 to 11h00 in the Main Courtyard. Pre-booking is not needed, and everyone is welcome (and encouraged) to attend.

The Wellness Team will be offering more exercise and movement options in 2021 and are working on the best ways to offer as much as possible, in a COVID-19-friendly way.

We have our beautiful new Wellness Centre to look forward to as well! This area will be included in the new schedule and will enable us to offer a broader and more varied range of exercises.



MAISIE

Barrow



Maisie and her beautiful, big family celebrating her 90th Birthday three years ago.

Maisie has been at Melrose Manor for 16 years and turns 93 in December of this year!

She has always been a knitter, and mainly concentrated on making blankets. A few years ago, she started to look around for other projects. She had loads of left-over bits of wool and decided to put them to good use.

She tried out a few ideas before creating personalised woollen dolls. She loved making them, and particularly enjoyed creating their individualised facial features, which she sewed on herself. Her daughter managed to find a good quality stuffing for the dolls. She found that the more she made, the more she enjoyed it, and so she just carried on: she went on to make over 300 of them in total!

Over a few years, they were handed out to children's homes and to children in hospitals, and she finds it so fulfilling to know they brought so much joy to others.

Maisie's physiotherapist loved her dolls so much that she made this image of them into a greeting card that Maisie distributed over the years to friends and family.



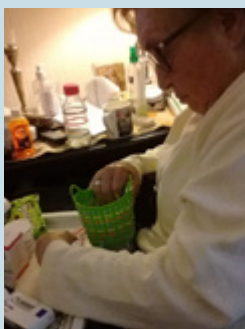
ARTS AND CRAFTS WITH GABBY

Our Wellness team has been creatively engaging in many ways. Creating art keeps our minds stimulated and has many benefits:

- Creating art is a vital part of human expression and contributes to our shared experience. Through all forms of art, we make sense of what's around us and explore our inner world of thoughts and emotions.
- Art can help express things that one holds private. Participating in art projects can open up avenues for expression and help us process our feelings.
- Our bodies will thank us: through art we challenge our hand-eye coordination, memory and motor skills, and build camaraderie as we join others in learning something new.
- Our brains will thank us: art stimulates the senses, boosts mood and triggers positive memories. As we learn or engage in new activities, the brain adapts and restructures itself by building new and more efficient neurological pathways. Art requires both hemispheres of the brain to work in tandem, forging new connections between one's creativity and the intelligence gained from years of life experiences.
- We don't have to be a Picasso: the creation is the joyful process and our art does not have to culminate in a masterpiece.



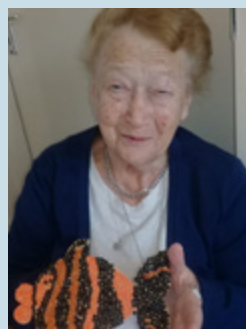
Eva Edel



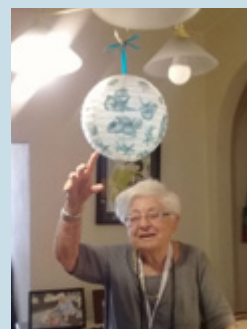
Desiree Levinrad



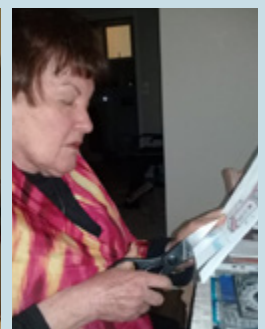
Ida Harman



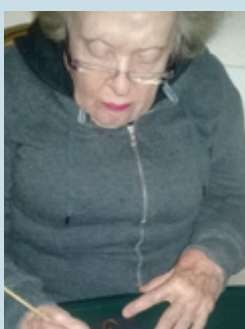
Edie Sonik



Thelma Freidman



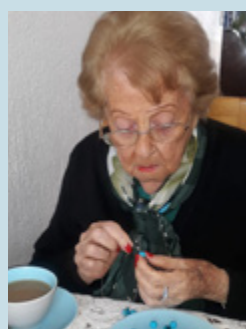
Pam Tobiansky



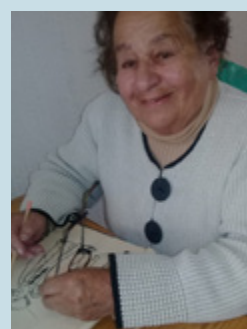
Miriam Meyerson



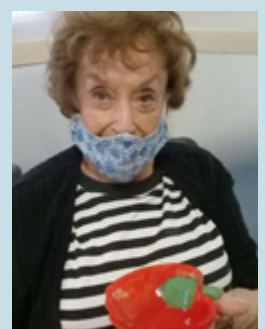
Fay Glauber



Ida Harman



Susan Katz



Maisie Barrow

NURSING AND PAINTING WITH

*Minna Kay***(APARTMENT 213)**

Minna Kay is woman with many talents and stories to share. Her name has an interesting origination. Her grandfather was in the RAF and ended up with two paintings of a German pilot's daughters, named Brenda and Minna. Minna's name was unusual and the family loved it, and so it became her namesake!

Minna trained to be a nurse, and in the Second World War, her hard work and dedication ensured she moved up the ranks to 1st Lieutenant. She spent a couple of years working at Baragwanath and then moved on to monitoring English soldiers with TB. The dying soldiers went to the DI ward, and she found this ward particularly challenging to work in. She then moved on to Roberts Heights (it then became Voortrekkerhoogte, and is now Thaba Tshwane), which she enjoyed so much more. Perhaps in part because this is where she met her husband, Sholem Kay, who was a surgeon. Sholem was born towards end of First World War



Minna Kay and one of her paintings.

and was so named as it means peace in Hebrew (more commonly spelled Shalom). Sholem became famous for his work in head and neck surgeries and in 1984 he was awarded a bronze medal by the South African Medical Association for his valuable contributions to the medical community in South Africa.

Minna and Sholem were married for 50 years and were blessed to have two sons and two daughters. Her children are precious to her and went on to live far and wide: Anthony (Tony) is in Denver, Jeffrey is in Durban, Jennifer is in Connecticut and Karen is in Toronto.

Over the years, Minna took a couple of drawing lessons in order to learn perspective, but was never formally art-trained. However, she has an amazing talent for watercolour painting and went on to create some beautiful works of art. Her painting mainly started when her husband passed in 1992 and was a source of great comfort for her.

Minna has been at Melrose Manor for a year now, and is truly a graceful, beautiful and inspiring woman.

OUR COMMUNITY

CELEBRATING

101 Years!**MOLLY
GLUCKMAN****(APARTMENT 202)**

On 3 August of this year, Molly Gluckman turned 101! Molly is such a kind and gracious woman, and is thought of fondly by all those who know her.

She matriculated in King William's Town and she got married at the start of the Second World War. Her husband fought in North Africa and so, like many couples at the time, their first years of marriage were largely spent apart. She feels blessed to have been married for 55 years.

Her eldest son, Jack, was born as the Second World War was ending, which was a great gift. Jack is now a specialist doctor living in the US. Jonty is her second-born who lives in Johannesburg and is an Engineer. Molly's third son, Daniel is in banking and lives in Australia. Altogether, she has been blessed with 16 grandchildren!

Molly still helps to knit for a cause and joins in with Annette Angel's knitting initiatives. She has been at Melrose Manor for 11 years!

Thelma recently turned 101 and has been at Melrose Manor since she was 92. She is incredibly creative, making most of her own clothes, knitting her own jerseys, creating unique art pieces and beautifully embroidered pillow cases. She has always particularly loved her knitting, and was known for her colourful creations and wardrobe.

Her husband, Joe, was eight years older than her, and he passed at the age of 90 giving them many happy years together. He owned a malt factory in Kroonstad, which fermented the sorghum used in sorghum beer. When he started the business, Thelma did all the bookkeeping for him.

They had two children together: Ziona and Howard. Howard lives in Cape Town and calls her every day, which she values deeply. He has two children: Romy & Ilan. Ziona lives in Johannesburg, and her and Ziona are very close, seeing one another regularly. She has two granddaughters on Ziona's side: Nicky and Candy.

Thelma was a very talented golfer, and played regularly when they lived in Kroonstad. When the family moved to Johannesburg, she continued to play at the TAC. In fact, Thelma was so good that she won the Senior Ladies Freestate Championship in the 1980's!

Thelma is a strong woman: at age 100, she contracted COVID-19. She was nurtured and cared for by our team at Melrose Manor and she thankfully had very few symptoms, bar a sore chest. How remarkable!

Here are some of Thelma's words of wisdom: "Don't bear grudges, just be happy. That's how you live well to an older age".



THELMA STRAUSS

(APARTMENT 120)



Thelma's wall artwork hangs in her apartment.



Each of these jerseys was knitted by Thelma. She is known for the bright outfits she wears.



Thelma made most of these outfits from scratch!



A hand-embroidered pillow, made by Thelma.

OUR COMMUNITY

PROFESSOR EUGENIE ISSEROW

A LIFE IN

Academia

(APARTMENT 307)



Professor Eugenie Isserow is a truly inspiring woman, having accomplished so much within South African academia. She taught in the English department at Wits for 26 years and then spent another 15 years as a visiting professor teaching graduate courses at Wits and the University of

Pretoria. She has published many articles, and a few books. She was involved for 20 years as a volunteer teacher for the South African Council for Higher Education, an Anti-Apartheid educational organization. She has given back to students in South Africa in many ways over the years.

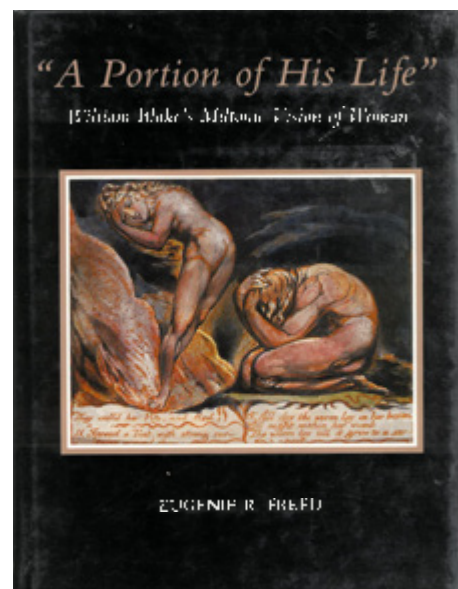
Family-wise, Eugenie raised four amazing children: one still living in Johannesburg, two now in Toronto and one in Sydney. She has been even further blessed with eleven grandchildren and one great grandchild.

Eugenie specialized in medieval literature, and did her doctorate on Chaucer, one of the first great English poets. In addition to Chaucer, she has taught the works of Shakespeare, John Milton and William Blake for many years. One of the highlights of her various travels over the years was to view the original set of Blake's designs for Dante's Divine Comedy: she spent a day with the Curator at the Art Gallery of Victoria in Melbourne. Back in Blake's time, in the 18th century, book illustrations were produced by a very complicated process. First, a copper plate was covered with melted wax. The images were then engraved into the wax, and the copper plate was immersed in sulphuric acid, to burn the image into the copper.

The wax was then removed, and ink was rolled over the plate. Plates like these were used to 'print' on to the pages that were bound into books.

An incredible project she worked on was "JERUSALEM: Moments in a Timeless City". This was a portfolio of photographs of the Old City of Jerusalem by Sidney Hirschowitz. Eugenie wrote the text for this beautiful oversized coffee-table book. She also wrote a fascinating book: "A Portion of His Life": William Blake's Miltonic Vision of Woman, published in the U.S.A. by Bucknell University Press.

Eugenie actually qualified as a Biochemist and worked at the South African Institute for Medical Research before completing her Arts degrees, and she has never regretted it. Her main love has always been teaching, especially teaching graduates... she adores the intimacy of it. To this day, she still lectures, currently through the University of the Third Age via Zoom. She has recently given a series of lectures on Chaucer and another on Blake.



Sheila in an outfit that she designed and made herself.



INTRODUCING **SHEILA EDELSTEIN**

(APARTMENT 207)

Due to COVID-19, we concentrated on protecting our residents in every way we can, and so we have not opened our doors to many new residents of late. However, we are thrilled to be able to introduce you to Sheila Edelstein, who recently joined our community.

Sheila turned 93 in November, shortly after moving in (which is astounding as she looks about 20 years younger!). This move has been a particularly big change for her as she moved up from Cape Town, mainly because she has a son (Dunne) living in Johannesburg. She was born and raised in Port Elizabeth and went to University in Cape Town, where she did a BA in Psychology. She met her husband, Tony, in Cape Town when she was 26, and they got engaged after 13 days. She had some life experience, and she 'knew' that this man was the one for her. He husband worked in Lusaka, and after getting married, she moved there with him.

Tony was a Civil Engineer, and was involved in building the very first double-story buildings in Lusaka, which was quite a feat at the time. They had three children together: a daughter who lives in Perth, a son who lives in Sydney and Dunne, who lives in Johannesburg. The family remained in Lusaka for 6 years before moving to Port Elizabeth together.

When her husband retired, they moved to Cape Town, where they had a holiday flat. Sheila stayed there for 23 years before moving to Johannesburg, to join our Melrose Manor community. She has settled well into her new home and is looking forward to meeting more of our residents. Sheila has already become a bit renowned for her baking... the delicious scent of freshly baked goods waft out of her doorway regularly!

OUR COMMUNITY

BIRTHDAYS AND *Celebrations*

At Auria Senior Living we love celebrations and, whilst we believe that every day is worth celebrating, there are some extra special ones that are worthy of mention:

MILESTONE BIRTHDAYS

SEPTEMBER

Thelma Strauss turned 101

OCTOBER

Naomi Schmidt turned 90

Ida Harman turned 98

Greta Rotstein turned 95

Jack Edelstein turned 95

NOVEMBER

Marlene Friedlander turned 85

Desiree Levinrad turned 80

Miriam Meyerson turned 90

DECEMBER

Dusty Snoweite turned 70

Julie Burgin turned 75



Jack and Felecia Edelstein

EXTRA-SPECIAL MILESTONES

Jack and Felecia Edelstein got married on 30 October in 1965, and they recently celebrated their 55th wedding anniversary together. Jack also turned 95 on 27 October!

WELCOME

We have a new resident in our community and we hope that everyone will welcome her the way Melrose Manor does so well!



Sheila Edelstein
(Apartment 207)

Letters

FROM RESIDENTS & FAMILIES

We have received so many thoughtful letters this year, but due to space we can only share a few of them. Please keep writing to us. Your feedback, opinions and gratitude are always appreciated and valued. Permission will always be obtained before printing.

I would like to compliment you and the staff for the amazing care you are awarding the guests of Melrose Manor. It's so impressive to see how much is being done to protect these senior citizens and your courageous staff helping out all these very old lovely people. My compliments go out to you all for the love and protection you bestow on your guests and staff.

In Holland and most countries in Europe the homes for the elderly have been neglected. Such grand negligence on a grand scale. Also your perfect manner of information is outstanding. So I salute you and the management, back office people, care givers, receptionist, cleaning staff, cooks, security and anyone else I might have some forgotten to mention. Please please thank everyone involved for the manner and great care you are giving and treating our loved ones. In my mind you are all heroes.

Once again with great respect I compliment you all.

Warm regards

**NATASHA AND JULIAN ROTSTEIN
(GRETA ROTSTEIN'S SON)
(APARTMENT 222)**

Many congratulations on this great [newsletter] initiative. It is really comforting to see how you guys have embraced Melrose Manor, and taken it to the next level. I am only sorry that I haven't been able to see it in person, thanks to this crazy new world of COVID - but hopefully soooooon. Keep up the great work.

**SELWYN LEWIS
(MAISIE ERLICH'S SON)
(APARTMENT 317)**

So exciting everyone. Congratulations and good luck. It appears to me that you have managed this without the residents experiencing too much inconvenience. And COVID to top it all!!! Wish we could be there. Would love to see more photos! Good luck!

**RENA ELLIS
(FANNY KAMPEL'S DAUGHTER)
(APARTMENT 315)**

On behalf of my Mom, Pam, I would like to take this opportunity to thank you most sincerely for everything that you do for her and all the residents of Melrose Manor. Your devotion and care to them is something that we don't take for granted and are so appreciative of always going above and beyond! This is not a 9-5 job and I see how you are working 24/7 ensuring that our parents are able to stay safe and healthy. This is no mean feat. COVID is virulent and sneaky, one can get the virus from anyone and anywhere and one can be a carrier and not even know it. Being far away from my Mom is stressful and hard but I honestly feel she's in the best hands!

From the bottom of our hearts we would like to say: THANK YOU!

With much gratitude and thanks,

**LAUREN BASKIR
(PAM TOBY'S DAUGHTER)
(APARTMENT 305)**

Thank you so much for this detailed communication. The Auria team are doing a magnificent job. I totally agree with the decisions you have made to give the residents more quality of life while continuing to protect them from the virus. I doubt that any other facilities in SA or the US can claim the good record that you have. I am so grateful to have my Mom in your care. With appreciation

**AVRIL KLAFF
(SHIRLEY KALMEK'S DAUGHTER)
(APARTMENT 115)**

GET INVOLVED WITH OUR NEWSLETTER

If you have a passion for writing, editing, or sourcing good stories, let us know!

We invite all our residents (and their families) to get involved with the newsletter, and to send us your stories, jokes, poems, photos... or anything our community may like to read about.

MARTIN GREYLING

010 443 6334
martin@auria.co.za

AUDREY SIPIKA

010 443 6334
audrey@auria.co.za

TAMARA SEGAL

083 556 6072
tamara@auria.co.za



AURIA ON FACEBOOK

Please join our Auria Facebook Community: The full name is **AURIA SENIOR LIVING COMMUNITY** and it is a private group.

This group will allow you to stay up-to-date with all the important news and notices pertaining to our Auria community and to share comments and photos. Thank you to those that have been actively involved... it is so appreciated. Please be sure to invite your family so they can also be a part of our community.

We also have a Facebook page, open to the broader public.

The full name is:

AURIA SENIOR LIVING.

Please like this page, share it with friends and family, and interact with us here!



010 443 6334 • info@auria.co.za • www.auria.co.za

Auria Senior Living Head Office • +27 87 654 8833
Suite 802, The Firestation, 16 Baker Street, Rosebank



SAN SERENO
—
Bryanston



MELROSE MANOR
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Melrose



ROYAL VIEW
—
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